

Quick Middleware Installation Guide

Introduction

This guide provides a concise, step-by-step process for the installation of the Middleware. Please ensure you follow each step carefully to ensure a successful installation.

Pre-requisites

- Administrative access to your system
- Internet connection for downloading the necessary files

Installation Steps

1. Access Download Portal

- Navigate to the Keesing Technologies download portal at <u>https://download.keesingtechnologies.com/</u>.
- Log in with your credentials.

2. Navigate to Downloads

- Once logged in, select "Downloads" from the top menu.
- Choose between "STANDARD Online" or "PREMIUM Online" based on your product subscription, followed by selecting "Middleware".

3. Download Middleware

• Locate and download "Middleware 2.5.1" (zip file format).

4. Extract Files

• Extract the downloaded zip file to the following directory: C:\Keesing.

5. Open Command Prompt

- Press the Windows Key and search for "Command Prompt".
- Right-click and select "Run as administrator".

6. Navigate to Installation Directory

• In the command prompt, change to the Keesing directory by typing:

cd C:\Keesing



7. Execute Installation Script

• Initiate the installation by executing the provided batch file:

ilent-Install-ARH-AuthentiscanMiddleware-v2.5.1.bat "C:\Keesing"

• Allow the script to run. It may take some time and pause at various points. Do not interrupt the process until it completes.

Additional Resources

For more detailed instructions, refer to the **Instructions-Silent-ARH-Install-AuthentiscanMiddleware-v2.5.txt** file included within the downloaded zip file.

Support

Should you encounter any issues during the installation process, please contact our Technical Helpdesk for assistance.

