

DocumentChecker v2.0 Release Notes

Release date: 2 January 2023

Introduction

This document describes the v2 release of Keesing's DocumentChecker service.

It describes new features and changes made from the Keesing DocumentChecker v1.

If you are an existing user of the DocumentChecker v1 service then the following documents may also be helpful:

- *KeesingDocumentChecker_v1_EndOfLife Notice_20221231*
- *KeesingDocumentChecker_Migrating from v1 to v2*

Summary

Keesing Technologies announces that a new release of its DocumentChecker service will become available from the start of 2023. The new service is available to users as a browser-based SaaS service, based on a service architecture to replace that of the v1 service.



All current customers of DocumentChecker will be able to migrate to the v2 release which is available exclusively online. Customers with active subscriptions may continue to use the v1 online service version until its discontinuation on 30 June 2023, by which time migration to the v2 service will be necessary.

Both the v1 and v2 services are based on secure web connectivity over HTTPS.



New features

There are several changes and improvements to the User Experience side of the service, mostly through the redesign of the DocumentChecker User Interface.

New	Description
Different URL for v2 service	The URL for the v2 service is https://app.documentchecker.com
New Identity & Access Management platform	<p>Customer user identities will now be managed in Microsoft Azure and not within the Keesing software application. Users of the v2 service will login via the Azure service.</p> <div style="display: flex; justify-content: space-around; align-items: center;">   </div> <div style="display: flex; justify-content: space-around; align-items: center; margin-top: 5px;"> v1.0 v2.0 </div>
Single Sign On possibility	<p>Using Microsoft Azure AD B2C services it will be possible for some customers to connect their own user identities to the service for Single Sign On use.</p> <p>This is intended to replace deprecated options for application integration.</p>
Mobile user interface	<p>A responsive browser interface design is introduced to make it easier and intuitive for users to access the service on mobile devices such as tablets and mobile phones.</p> <p>The UI for mobile presents the same information and functions but organised in a manner more common to users of mobile UIs.</p>

New UI design	Users of web browsers expect common behaviour of applications that run in such environments – desktop and mobile. The DocumentChecker UI has been completely redesigned to make use of common browser features for a better and more easily accessible user experience. The UI also supports the wider use of touch screen devices, for example where <i>zoom</i> functionality is often used.
User customization	Users can now land directly to a personal dashboard page where they can store frequently used documents. Users manage their own dashboard preferences.
Improved notifications	Notifications within the service now make use of a common browser and applications UI format, more easily recognised by users. Such notifications continue to advise of forthcoming new documents within the DocumentChecker content channel.
Improved annotations channel	The customer SuperUser administrated annotations channel has been improved to make this more visible at document view level. This content is added by customers only for visible use within their own accounts, and therefore only visible to Users within that account.
User searching	Alongside the addition of a User-centric dashboard, the user can now search for documents based on different indexes (country, code, document type) as well as use more graphical lists alongside the familiar text-based searching.

Browser support

Both v1 and v2 services focus on browser-based user interfaces (UI). Since the v1 service was introduced browser technologies have continued to advance. The improvements in v2 make better use of browser feature compatibility. The following common browser releases are supported and therefore recommended.

Desktop:

- Chrome v. 106/107/108
- Microsoft Edge v. 106/107/108
- Mozilla v. 106/107/108
- Safari v. 15/16

Mobile:

- Chrome – same as desktop
- Edge – same as desktop
- Mozilla – same as desktop
- Safari v. 14/15

Features deprecated at v2.0

The following DocumentChecker v1.0 features are deprecated with the released v2.0 version and will only be available in v1.0 for as long as this service is available.

Deprecated	Explanation
User management in the v1 online application	Users of DocumentChecker v1 will continue to be active in this service version for as long as the customer subscription is active. The user ID will <u>not</u> be migrated by Keesing to the v2 service therefore customers must decide when to move their users to v2.

<p>URL will not offer service access when v1 service End of Life is reached.</p>	<p>The main URL for the v1 service is https://www.documentchecker.com</p> <p>When the v1 service ceases to operate after 30 June 2023 then this URL will redirect to a customer assistance page to help customers and users to complete their move to the v2 service.</p>
<p>Authenticated IP address connectivity</p>	<p>Some customer organizations connect their networks directly to the DocumentChecker v1 service, where they are authenticated by Keesing according to their given IP addresses.</p> <p>This method is deprecated for v2 and will cease to be available after 30 June 2023 when the v1 service will be closed.</p> <p>Customers using this method should consider moving to Single Sign On as the secure means of connecting users in their identity domain.</p>
<p>Deep-linked URL to bypass user login</p>	<p>Some customers in the v1 service use a deep-linking URL to bypass the login page (where the customer organization is being authenticated by Keesing based on IP address).</p> <p>This method is deprecated for v2 and will cease to be available after 30 June 2023 when the v1 service will be closed.</p> <p>Customers using this method should consider moving to Single Sign On as the secure means of connecting users in their identity domain.</p>
<p>Deep-linked URL to go directly to a specific product type, country, or document</p>	<p>Some customers in the v1 service use a deep-linking URL to navigate directly to a page in the DocumentChecker browser service. Customers store on their own side a list of the document codes and identifiers to inform their URL selection.</p>

<p>Deep-linked URL to go directly to a specific product type, country, or document.</p>	<p>This method is deprecated for v2 and will cease to be available after 30 June 2023 when the v1 service will be closed.</p> <p>Keesing recommends as follows. Alongside the launch of the new DocumentChecker v2 service Keesing is also releasing a new DocumentChecker API service which offers direct integration methods for customers wishing to host the visualisation of Keesing data within their own IT workspaces.</p> <p>This API service provisions the same data as the DocumentChecker v2 service, but without the browser UI.</p> <p>Customers should please contact Keesing Sales to understand if this offers a better migration path to meet their continuity needs before 30 June 2023. sales@keesingtechnologies.com</p> <p>More API information is available here https://api.documentchecker.com/help/index.html</p>
<p>Translated glossary of terms</p>	<p>The v1 service provides a search tool to offer language translations of different technical terms. These translations are now made directly visible within the UI in the local language, where such features are present.</p>

Further questions

If you have further questions about moving from the v1 to the v2 DocumentChecker service then you can contact the Keesing Technical Helpdesk here: Telephone: +31 (0) 20 7157 857, Email: helpdesk@keesingtechnologies.com

