

31 December 2022

# Product Notice: Keesing DocumentChecker v1

## Product service upgrade

Keesing Technologies wishes to inform its current customers that a new v2 version of its online DocumentChecker service shall be phased in to replace the current v1, now in operation for some time.

The new DocumentChecker v2 service will operate on a new, and independent SaaS platform. It will be available from the start of January 2023, with all new customers onboarded only to this v2 platform.

Subscribers to the current DocumentChecker v1 service will have access to both platforms until the v1 platform is made End-of-Life, and they have migrated their users to the new service.

The upgraded v2 service includes several user interface improvements to support mobile working as well as easier user customisation. It also takes advantage of a new Keesing Content Management System, bringing new document content to users sooner.

#### End-of-Life for DocumentChecker v1 online service

The phased replacement of the v1 service means that this shall continue to be available for a period of six (6) months, allowing for a period of parallel operation with the new v2 service.

<u>DocumentChecker v1 service will cease operation after 30 June 2023.</u>

The period of parallel operation will allow existing customers time to migrate their connections and users.

# Moving to the new v2 DocumentChecker service

Customers of today's v1 service may wish to start using the new v2 service before their current subscription expires. Keesing is pleased to offer access to both services within current subscription terms. The customer SuperUser should contact Keesing to activate onboarding to the new v2 service.

For more help in understanding new service and migrating to this Keesing provides some additional fact sheets listed below.

## Further questions

If you have further questions about moving from the v1 to the v2 DocumentChecker service then you can contact the Keesing Technical Helpdesk here:

Web: www.keesingtechnologies.com





Email: <u>helpdesk@keesingtechnologies.com</u>

Telephone: +31 (0) 20 7157 857

# More information

The following additional fact sheets should be helpful to you to understand the new DocumentChecker v2 service, and to plan your migration to this as an existing subscriber.

- KeesingDocumentChecker\_Migrating from v1 to v2
- KeesingDocumentChecker\_v2\_Release Notes

